

## LinHES - Bug # 610: Nameserver error with static IP

|                     |   |                  |                      |
|---------------------|---|------------------|----------------------|
| <b>Status:</b>      | Can not duplicate   | <b>Priority:</b> | Normal               |
| <b>Author:</b>      | chunter2  | <b>Category:</b> | Installation/Upgrade |
| <b>Created:</b>     | 01/12/2010  | <b>Assignee:</b> | jams                 |
| <b>Updated:</b>     | 08/05/2011  | <b>Due date:</b> |                      |
| <b>Description:</b> | If I set the network to static IP from the installer and enter my DNS IP I get "Could not locate nameserver" with an option to try again or continue. Try again brings up the same error. Continue allows the installer to finish. When the system boots I can ping a hostname so it seems like the DNS entry is working. |                  |                      |

### History

**01/30/2010 07:27 pm - jams**

attaching the mv\_debug log in /tmp would be helpful.

**02/11/2010 11:19 am - chunter2**

I tried an install again and went to the shell right after the error. At the end of the mythvantage\_install.log file it looks like it's trying to ping the nameserver but the syntax must be wrong because it just returns the "Usage" for ping. The ping command works for the local IP as well as the gateway IP but fails for the nameserver IP. Is there any way to see what the commands actually are that output to mythvantage\_install.log?

**03/20/2010 09:43 pm - jams**

I cannot replicate this problem.

attach /etc/systemconfig /etc/resolv.conf and /tmp/mythvantage\_install.log

If you want to see what it's doing you will need to look at install\_proxy.sh network\_checkit check\_ns

**03/21/2010 01:29 pm - jams**

- Status changed from In Progress to Feedback

**03/22/2010 12:07 pm - chunter2**

- File systemconfig added

- File mythvantage\_install.log added

- File resolv.conf added

Here's the files you're looking for. This is all for R6.01.00. I grabbed them right after I got the error "Could not locate nameserver".

**03/22/2010 12:14 pm - chunter2**

In R6.02.00 I get the error message "Could not find myself on the network". When I drop to a shell I don't have a network connection so I can't even transfer the log files. With R6.01.00 I could transfer the files.

**03/25/2010 07:37 am - jams**

From the looks of the files attached, network is getting setup but the nameserver is not being written to resolve.conf which would cause the problem your seeing.

6.02 had a serious bug with the networking page.

I'm hoping 6.03 will clear this up for you. I have tried several times and can not cause the problem to happen.

03/25/2010 08:42 am - chunter2

Is there anything else you'd like me to try? I can wait for 6.03 to test again.

03/25/2010 10:01 am - jams

Lets wait for 6.0.3. It shouldn't be to long and you have a working system now so why rock the boat.

06/08/2010 09:29 am - brfransen

Now that 6.03.00 is released please test again and report back.

06/10/2010 06:56 am - chunter2

I'm now back to the "Could not locate nameserver" error with 6.03.00. But I can click continue and after the install the network works.

06/10/2010 12:11 pm - brfransen

- Category set to Installation/Upgrade

- Status changed from Feedback to In Progress

08/05/2011 04:13 pm - jams

- Status changed from In Progress to Can not duplicate

Files

|                         |           |            |          |
|-------------------------|-----------|------------|----------|
| resolv.conf             | 114 Bytes | 03/22/2010 | chunter2 |
| mythvantage_install.log | 7.6 kB    | 03/22/2010 | chunter2 |
| systemconfig            | 2.2 kB    | 03/22/2010 | chunter2 |